



# Welcome to the Abington Surgical Center!

## Patient FAQ

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### Q: When will I need to arrive for my procedure?

- You will receive your arrival time the day before your surgery **via text** (unless you opt for a phone call).
- This time is approximately 1 hour before your expected surgical time.
- Please disregard any communication from your surgeon's office / Epic portal regarding time of arrival.  
***Please be aware that surgery times are approximate, delays, although inconvenient, can happen, and will be communicated as they arise. Our front desk team will be available if you or your family members have any questions!***

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### Q: What is required of my ride home?

- Please remember, your ride WILL need to remain **ON PREMISIS** and available while you are here

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### Q: What will happen during Pre-Op?

- In the Pre-Op area, you will change into a gown and your belongings will be placed in a belonging holding area.
- You will speak with anesthesia, your surgeon, and a nurse will prepare you for your procedure.
- Your blood pressure, pulse, and temperature will be taken. An intravenous (IV) line may be started.
- Before you are transported to the operating room, your surgeon will mark your operative site with a surgical marking pen. *This is part of our safety policy- to verify that we have the correct site.*

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### Q: Will my family/ support person be allowed in the Pre-Op area?

- Visitation in the preoperative area is dependent on many factors, all efforts will be made to bring them back prior to surgery when possible.
- **ALL MINORS** are required to have (1) parent/guardian with them during their time in Pre-Op.
- **Reminder:** No photos or videos are allowed in patient care areas

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### Q: What can I expect in the Operating Room?

- Patients are permitted to walk into the Operating Room unless assistance is needed.
- Your blood pressure, pulse, and breathing will be monitored to ensure your comfort and safety.
- The lights may seem bright and the temperature cool in the Operating room.
- Your surgical team is there to support you during this process.

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### Q: How will my family/ support person know I am finished surgery?

- Many surgeons will give updates after surgery. Our consultation room is available for your privacy upon request.
- The PACU will give updates whenever possible- For additional updates the receptionist will be happy to help you

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### Q: What happens in the Post-Operative Unit (PACU)?

- After surgery you will be taken to the post-anesthesia care unit (PACU) /recovery room where you will be monitored closely for on average, **30 minutes - 1hour** as the anesthesia wears off.
- You may feel confused, forgetful, dizzy, nauseous, and tired as the anesthesia wears off. These symptoms may linger for many hours after discharge. **Pediatric patients** may cry or scream (this is normal); the team will be there to help!

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### Q: Can I have visitors in the Recovery Room?

- Visitation in the Recovery room will be allowed when possible.
- We ask that visitors are limited to 1 at a time with the exception of pediatric patients where 2 are permitted.
- We ask that visitors under the age of 15 remain supervised in the waiting room.

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### Q: What happens when it is time to be discharged?

- Prior to discharge your nurse will review homecare instructions, review any new medications prescribed, and review what to do in an emergency/ or if you are experiencing symptoms that require your surgeon's attention.
- Your nurse will support you as you dress and your ride will be directed to bring the car to the discharge door.

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**You will receive a post-op call the following business day from one of our nurses.**

**Urgent questions can be directed to your surgeon's office.**

***After your procedure, keep an eye out for your patient satisfaction E-Survey regarding your experience with us!***

***We appreciate all your feedback!***